

Response to Request for Information

Reference FOI 000552
Date 1 November 2016

Education Health Care Plans

Request:

I am requesting some information under the Freedom of Information act.

I am asking all LEAs nationally about their figures for complaints since the introduction of the new EHCPs replacing SEN statements. I need a comparison with the previous system so am also asking about that. It would also be useful to know what aspect of the new plans complaints relate to.

1. How many Statements of SEN did your LEA manage in the year September 2013 – September 2014 (last full year of statements)? **197**
2. How many complaints did you receive regarding SEN statements during the year 2013 – 2014? **5**
3. Of these, how many of those complaints were for:
 - a) Refusal to assess **0**
 - b) Refusal to issue statement **1**
 - c) Complaint about provision in statement **2**
 - d) Complaint about implementation of provision **0**
4. How many statements of SEN & EHC plans did your LEA manage in September 2015-2016 **107**
 - b) How many of these were EHC plans? **26**
5. How many complaints did you receive regarding EHC plans & SEN statements during the year 2015-2016? **6**
 - b) How many of these related to EHC plans? **3**
6. Of **all** complaints received, how many complaints were for:
 - a) Refusal to assess for EHC plan **0**
 - b) Refusal to issue EHC plan **0**
 - c) Delay in transfer to EHC plan **3**
 - d) Complaint about provision (statement or EHC) **3**
 - e) Complaint about implementation of provision (statement or EHC) **0**