

CITY OF  
WOLVERHAMPTON  
C O U N C I L

## Response to Request for Information

Reference      FOI 000545  
Date            24 October 2016

### ***Telecoms and Network Services***

#### **Request:**

#### **Contract 1**

1. **Current Fixed Line (Voice Circuits) Provider-** Supplier's name, if there is not information available please can you provide further insight into why?

[Virgin Media](#)

2. **Fixed Line- Contract Renewal Date-** please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

[Monthly rolling contract](#)

3. **Fixed Line- Contract Duration-** the number of years the contract is for each

[Monthly rolling contract](#)

4. **Type of Lines-** Please can you split the type of lines per each supplier? PTSN, Analogue, SIP

[All with Virgin Media](#)

5. **Number of Lines-** Please can you split the number of lines per each supplier? SIP trunks, PSN Lines, Analogue Lines

- [Centrax 3864](#)
- [DASS x 120 Channels at Site 1](#)
- [DPNSS x 150 Channels. 120 at Site 1 and 30 at Site 2](#)
- [DDI x 4287](#)
- [ISDN2 x 17](#)
- [BELs x 30](#)
- [Non Internet based SIP x 200 channels](#)

## Contract 2

6. **Minutes/Landline Provider-** Supplier's name (NOT Mobiles) if there is not information available please can you provide further insight into why?

[Virgin Media](#)

7. **Minutes/Landline Contract Renewal Date-** please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract.

[Monthly rolling Contract](#)

8. **Minutes Landline Monthly Spend-** Monthly average spend. An estimate or average is acceptable.

[£13K per annum](#)

9. **Minute's Landlines Contract Duration:** the number of years the contract is with the supplier.

[Monthly rolling Contract](#)

10. **Number of Extensions-** Please state the number of telephone extensions the organisation currently has. An estimate or average is acceptable.

[3,864](#)

## Contract 3

11. **Fixed Broadband Provider-** Supplier's name if there is not information available please can you provide further insight into why?

[Daisy Communications and JISC](#)

12. **Fixed Broadband Renewal Date-** please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

[Daisy Communications – January 2018](#)

[JISC – August 2017](#)

13. **Fixed Broadband Annual Average Spend-** Annual average spend for each broadband provider. An estimate or average is acceptable.

[£36k per annum combined cost](#)

14. **VOIP/PBX Installation Date of the organisation's primary telephone system:** - please provide day, month and year (month and year is also acceptable).

[Approximately April 2002](#)

## Contract 4

**15. WAN Provider-** please provide me with the main supplier(s) if there is not information available please can you provide further insight into why?

[Virgin Media](#)

**16. WAN Contract Renewal Date-** please provide day, month and year (month and year is also acceptable). If this is a rolling contract please provide me with the rolling date of the contract. If there is more than one supplier please split the renewal dates up into however many suppliers

[WMPSN framework 01/11/2018](#)

**17. Contract Description:** Please can you provide me with a brief description of the contract

[Point to point Ethernet circuits](#)

**18. Number of sites:** Please state the number of sites the WAN covers. Approx. will do.

[132](#)

**19. WAN Annual Average Spend-** Annual average spend for each WAN provider. An estimate or average is acceptable.

[£180k per annum](#)

**18. Internal Contact:** please can you send me there full contact details including contact number and email and job title.

[Jai Ghai – Applications Manager \(\[jai.ghai@wolverhampton.gov.uk\]\(mailto:jai.ghai@wolverhampton.gov.uk\)\)](#)

If your organisation has a managed services contract which includes all or two out of three of the services stated above please state which of these is included with the contract. It would also be for me to if there are any other service support areas that are included within these contracts.

### **Managed Service Contract – N/A**

- Number of Extensions
- Type of Lines
- Number of Lines
- Minutes Landline Monthly Average Spend
- Fixed Broadband Average Annual Spend
- WAN Average Annual Spend
- Internal Contact: please can you send me there full contact details including contact number and email and job title.