

Response to Request for Information

Reference FOI 000541
Date 24 October 2016

Trading Standards

Request:

Does your local authority have a Service Level Agreement (SLA) with the National Trading Standards Scams Team?

Yes

When was the SLA signed?

17 March 2014

How many names of potential victims have been referred to your Trading Standards department by the Scams Team, in accordance with the SLA?

90

How many of these supplied names have been visited by your Trading Standards officers?

81

How many of these supplied names were 'priority visits' and out of these, how many have been visited?

27 – all visited

Are you able to put a figure to the value of money saved/detriment avoided, as a result of this work?

Not exactly, estimates can be made but some victims unable to recall exactly how much they have spent due to the extended period of time or vulnerability.