

CITY OF
WOLVERHAMPTON
C O U N C I L

Response to Request for Information

Reference FOI 000534
Date 21 October 2016

Council Tax Accounts

Request:

Please find the below request under the freedom of information act.

Please provide figures for each of the last 5 years for the following.

The number of City of Wolverhampton council tax accounts in credit/due a refund?
We are unable to provide details of credits left on accounts during the past 5 years if the customer has remained resident. This is because we have many customers who decide to let a credit from one year roll forwards to reduce their council tax charge in the following year rather than having a refund. As such the credit for past years no longer exists. At the present time we have 2,317 open accounts which are in credit for this year. However out of this 571 accounts are in credit for amounts between £0.02 - £10.00. We would also point out that not all credits are due for refund as some are pending transfer to other accounts for the same customer.

Please also see details below for closed accounts still in credit for the last 5 years

2016 - 614 – as at 26.10.2016
2015 - 387
2014 - 372
2013 - 163
2012 – 25

Therefore accounts in credit as at 26.10.2016 since 2012 (closed and open accounts) total - 3,878

The total amount in credit/due to be refunded?

The total amount of credit on open accounts is £258,320.87. However out of this £2,337.87 is for amounts between £0.02 - £10.00

The total amount of credit on closed accounts for the past 5 years is as follows

2016 - £65,592.44 – as at 26.10.2016
2015 - £24,075.70
2014 - £14,769.76
2013 - £4,964.68
2012 - £279.01

[NOT PROTECTIVELY MARKED]

The number of refunds left unclaimed each year?

We are only able to provide the number of accounts closed each year with a credit balance, as at 26.10.2016. This information is provided at question 1 above.