

## Response to Request for Information

Reference      FOI 000506  
Date            13 October 2016

### ***Case Management***

#### **Request:**

Please could I request the following.

For Adult Social Care Case Management

- What is the name of the supplier and system used?  
[OLM – Carefirst](#)
- How much is the support and maintenance?  
[£240K per annum](#)
- How many users are there?  
[750](#)
- How much was your total spend on the application for the last year? (an estimate is fine)  
[£1,000](#)
- When is the system due for renewal?  
[April 2017](#)

Children's Social Care

- What is the name of the supplier name and system used?  
[OLM – Carefirst](#)
- How much is the support and maintenance?  
[£240K per annum](#)
- How many users are there?  
[750](#)
- How much was your total spend on the application for the last year? (an estimate is fine)  
[£1,000](#)

[NOT PROTECTIVELY MARKED]

- When is the system due for renewal?  
April 2017

Please note we have a single case management solution for adults and children.