



Response to Request for Information

Reference FOI 000505
Date 12 October 2016

Council Tax

Request:

When a council tax account falls into arrears and a liability order (LO) is gained, the council have the power to enforce the arrears by using Enforcement Agents (EA).

- Question1: Can you tell me your procedure should a debtor pay all or some of the arrears direct to the council rather than through the EA?
For instance, do you pass all or any of this payment to the EA leaving the council tax account in debit, or do you credit the whole payment to the council tax debt only?

Response: Where a payment is made directly to the Council rather than to the Enforcement Agents, the payment is passed to the Enforcement Agents for allocation to the debt in their possession in accordance with the regulations.