

## Response to Request for Information

Reference      FOI 000496  
Date            7 October 2016

### ***Cyber Security Services***

#### **Request:**

1. Standard Firewall (Network) - Firewall service protects your corporate Network from unauthorised access and other Internet security threats.
  1. Who is the existing supplier for this contract?  
*\* Please see response at the end of your request for information.*
  2. What does the organisation spend for each of contract?  
*\* Please see response at the end of your request for information.*
  3. What is the description of the services provided for each contract?  
*Hardware/software support for on-site appliances*
  4. What is the expiry date of each contract?  
*October 2019*
  5. What is the start date of each contract?  
*October 2016*
  6. What is the contract duration of contract?  
*Three years*
  7. What is the hardware brand? If available.  
*\* Please see response at the end of your request for information.*
  8. What is the software brand? If available?  
*N/A*
  9. The responsible contract officer? Full name, job title, contact number and direct email address.  
*Ismail Patel*  
*Domain Architect (Infrastructure)*  
*Tel: 01902 554592*  
*Email: [Ismail.Patel@Wolverhampton.gov.uk](mailto:Ismail.Patel@Wolverhampton.gov.uk)*

2. Intrusion Detection - [network intrusion detections systems \(IDS\)](#) and [network intrusion prevention systems \(IPS\)](#) services that detect Web application attacks and include anomaly-awareness in addition to handling older threats that haven't disappeared.
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  2. What does the organisation spend for each of contract?  
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  3. What is the description of the services provided for each contract?  
[Hardware/software support for on-site appliances](#)
  4. What is the expiry date of each contract?  
[October 2019](#)
  5. What is the start date of each contract?  
[October 2016](#)
  6. What is the contract duration of contract?  
[Three years](#)
  7. What is the hardware brand? If available.  
\* [Please see response at the end of your request for information.](#)
  8. What is the software brand? If available?  
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3. Web Applications Firewall - A Web application firewall (WAF) is a firewall that monitors, filters or blocks the HTTP traffic to and from a Web application.
  1. Who is the existing supplier for this contract?  
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  2. What does the organisation spend for each of contract?  
[\\* Please see response at the end of your request for information.](#)
  3. What is the description of the services provided for each contract?  
[Hardware/software support for on-site appliances](#)
  4. What is the expiry date of each contract?  
[October 2019](#)
  5. What is the start date of each contract?  
[October 2016](#)
  6. What is the contract duration of contract?  
[Three years](#)
  7. What is the hardware brand? If available.  
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4. Threat Monitoring - organizations and security analysts to identify and protect against security threats.
  1. Who is the existing supplier for this contract?  
[NCC](#)
  2. What does the organisation spend for each of contract?  
[\\* Please see response at the end of your request for information.](#)
  3. What is the description of the services provided for each contract?  
[These are quarterly checks](#)
  4. What is the expiry date of each contract?  
[Expired](#)
  5. What is the start date of each contract?  
[Due to the cost of the contract we need to go out to the market and this is the current position.](#)
  6. What is the contract duration of contract?  
[One year](#)
  7. What is the hardware brand? If available.  
[N/A](#)
  8. What is the software brand? If available?  
[N/A](#)
  9. The responsible contract officer? Full name, job title, contact number and direct email address.  
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5. Anti-virus Software Application - Anti-virus software is a program or set of programs that are designed to prevent, search for, detect, and remove software viruses, and other malicious software like worms, trojans, adware, and more.
1. Who is the existing supplier for this contract?  
[Microsoft](#)
  2. What does the organisation spend for each of contract?  
[Free](#)
  3. What is the description of the services provided for each contract?  
[Microsoft Enterprise Agreement which provides desktop and server licences.](#)
  4. What is the expiry date of each contract?  
[June 2017](#)
  5. What is the start date of each contract?  
[June 2014](#)
  6. What is the contract duration of contract?  
[3 years](#)
  7. What is the hardware brand? If available.  
[N/A](#)
  8. What is the software brand? If available?  
[Microsoft](#)
  9. The responsible contract officer? Full name, job title, contact number and direct email address.  
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6. Encryption Facilities - s a host based software solution designed to encrypt sensitive data before transferring it to tape for archival purposes or business partner exchange.
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  3. What is the description of the services provided for each contract?
  4. What is the expiry date of each contract?
  5. What is the start date of each contract?
  6. What is the contract duration of contract?
  7. What is the hardware brand? If available.
  8. What is the software brand? If available?
  9. The responsible contract officer? Full name, job title, contact number and direct email address.

In response to your above questions, we do not have encryption facilities.

In response to answers marked with an asterisk, I can confirm that the Council holds this information. However, the information you have requested has been considered and is being withheld with reference to Section 43 of the Freedom of Information Act relating to Commercial Interests.

This requires the Council to conduct a public interest test to balance the factors for and against disclosure of the requested information (the public interest here being defined as something of benefit to the public rather than something the public may be interested in).

Disclosure under the Act's provisions should also be considered as being made to the wider world and not to a particular individual for a particular purpose.

When applying the public interest test in respect of commercially sensitive information, the Council has considered:

- Prejudice or detrimental effect of disclosure
- Specific circumstances of the case
- Effect of disclosure on the wider world/public

In such cases the public interest factors for disclosure include:

- Demonstrating accountability of public money being spent
- Protection of the public from unsafe practices or rogue traders
- Circumstances in which the information was received
- Competition issues

Further consideration also needs to be given to:

- Whose interests will be prejudiced?
- How will those interests be prejudiced?
- Usefulness of information/detail
- Degree of similarity
- Effect on competition
- Effect on the market
- Timing of the request and response
- Can sensitive information be redacted?
- Where is the public interest?
- Is the information commercial in nature? (For this element the information needs to relate to a commercial activity, either of the Council or the Contractor.)
- Is the information subject to confidentiality provided by law?
- Is the confidentiality provided to protect a legitimate economic interest?

The Council considers that it would not be in the public interest to release this information as disclosing our security devices to the public makes us more vulnerable and we have to ensure that our data is protected in all circumstances.