

Response to Request for Information

Reference FOI 000493
Date 7 October 2016

Physical/Verbal Abuse of Council Staff

Request:

Please could you tell me how many incidents of physical abuse against council staff have been reported during the past three years. Please provide a breakdown for each of the three years. Please can I have it in financial years.

2013/2014 – 338
2014/2015 – 368
2015/2016 – 276

If possible please also provide details of the departments where they work.

For all of the years above, the departments include: Council office buildings, Corporate, Education, Place and Social Services Departments.

Please could you tell me how many incidents of verbal abuse against council staff have been reported during the past three years. Please provide a breakdown for each of the three years. Please can I have it in financial years.

2013/2014 – 12
2014/2015 – 12
2015/2016 – 28

If possible please also provide details of the departments where they work.

For all of the years above, the departments include Council office buildings, Corporate, Education, Place and Social Services Departments.

Please could you tell me how much compensation has been paid out either by the council or a third party in relation to the above during the three years. Please provide a breakdown for each of the three years. Please can I have it in financial years.

2013/2014 – Nil
2014/2015 – £6,500
2015/2016 – £6,250