

Response to Request for Information

Reference FOI 000427
Date 9 September 2016

Road Most Complained about for Maintenance Reasons

Request:

I am writing to request data for the road (including name and/or postcode of the road) most complained about for maintenance reasons in Wolverhampton e.g potholes, road surface etc including the number of complaints it received . I also request data for the road in Wolverhampton which has had the most money spent on it by the council for repairs.

I request this data for the year 2015/16 and that the data be returned in the following format:

Road name of road which has received the most complaints for maintenance reasons - Post Code - # Of Complaints

Please note the information you are requesting above would not be recorded as complaints but as enquiries. Therefore, please find below the number of enquiries received during 2015/16. These are the top five roads/streets.

Road/Street Name	Post Code	No. of Enquiries
Stafford Road	WV1 WV10	49
Dudley Street	WV1	38
Bridgnorth Road	WV6	29
Penn Road	WV2 WV3 WV4	28
Willenhall Road	WV1 WV13 WV14	25

Road name of road which has had the most money spent on repairs - Post Code - Value of repairs to that road in £s.

In respect of your above question, it has been established after careful consideration that the Council does not hold all of the above information in the categories you are specifically requesting. Consequently, we are unable to provide information relating to "value of repairs" as the system does not capture real costs at the current time, and are informing you as required by Section 1(1) (a) of the Act, that states:

"Any person making a request for information to a public authority is entitled to be informed in writing by the public authority whether it holds information of the description specified in the request".

However, we can provide you with the estimated cost of each site for 2015/16 which we hope you will find useful.

Therefore, please find below the top five roads/streets.

Road/Street Name	Post Code	Estimated Costs
Dudley Street	WV1	£10,821.10
Cannock Road	WV1 WV10	£10,702.19
Ring Road	WV1 WV2 WV3	£10,107.62
Stafford Road	WV1 WV10	£8,918.49
Lichfield Street	WV1	£8,799.58