

Response to Request for Information

Reference WCC/FOI/000421

Date 6th September 2016

Parking Services

Request:

Can you please advise what arrangements are in place for the management of the following services: -

- Parking enforcement and ticketing
- Car parks management
- Pay and display
- Parking machine cash collection

Please provide details for both on-street and off-street parking.

If some, or all, elements are managed in-house please say so. If any elements, or the whole service, are contracted out to a third-party company can you tell me the details **for each** as follows: -

1. The name of the contractor
2. Start date of the contract
3. Contract term (plus any extension options not yet exercised)
4. End data of contract
5. Annual value of the contract
6. Full description of the services covered (e.g. back-office, on-street ticketing, council car parks etc.)

Response:

-Parking enforcement and ticketing

The Information you have requested in this question has been supplied previously under the FOI Act, therefore the information you have requested falls under Section 21 of The Act which relates to 'information reasonably accessible to the applicant by other means'. This exemption applies as the information is published and publically available to view by accessing the following link to our Publication Scheme:

<http://www.wolverhampton.gov.uk/CHttpHandler.ashx?id=10432&p=0>

- Car parks management – Managed by Parking Services - in house by our Parking Services Team
- Pay and display – Managed by Parking Services - in house by our Parking Services Team.
- Parking machine cash collection

1. The name of the contractor – Security Plus Limited
2. Start date of the contract – 01/08/2016 = 31/07/2016 + option to extend to 31/07/2020
3. Contract term (plus any extension options not yet exercised) - as above
4. End data of contract - as above
5. Annual value of the contract - £187500
6. Full description of the services covered (e.g. back-office, on-street ticketing, council car parks etc.) Annually this contract is responsible for over 18,000 secure collections and efficient deposits of income to the Council's bank. Collections are made from 85 establishments across the city including but not restricted to; Schools, WV Active, Wolverhampton Homes, Markets, Galleries and the Civic Centre plus all car park income. Cash deliveries and change requests are also facilitated.