

Response to Request for Information

Reference FOI 000415
Date 5 September 2016

Troubled Families Programme

Request:

1. Please provide details of the agencies that have access to the information that a family has been attached to the Troubled Families Programme. (May I suggest a list.) For example, the DWP, the police, schools, etc.
[West Midlands Police](#) are provided on monthly basis details of the families that have been accepted on the Families in Focus programme as part of a regional information sharing agreement with the intention to prevent, detect and/or reduce crime and anti-social behaviour within the boundaries of the 7 West Midlands Local Authorities.

[Wolverhampton Homes](#) are also provided with details of families that have been accepted on the Families in Focus programme as detailed in the Families in Focus purpose specific information sharing agreement.

2. What is the nature of their access to this information? For example, is the information available on their IT systems? Or can they access the information via other agencies' IT systems? If so, what is the terms of this access?
[The information that is provided to West Midlands Police and Wolverhampton Homes](#) is processed via secure messaging and in line with the requirements of both of the respective information sharing agreements. The information is used by both agencies to highlight families on their IT system that are on the programme and the information cannot be accessed via other agencies IT systems.