

CITY OF
WOLVERHAMPTON
C O U N C I L

Response to Request for Information

Reference FOI 000341
Date 3 August 2016

Safe Working Practices

Request:

Q1: Does your local authority issue guidance to those who work on their own?
Yes

Q2: Approximately, how many employees of your local authority are now classed as lone workers? As a percentage of total number of employees?
Any City of Wolverhampton Council employees can be subject to lone working arrangements.

Q3: Are those employees who undertake lone working provided any form of specialised training, such as conflict avoidance or De-escalation techniques?
Training is provided as necessary if the requirement is identified in a risk assessment.

Q4: Are lone workers issued any PPE safety equipment or means for signalling an emergency (i.e. personal alarms, pagers, mobile phones?)
Yes, personal devices with GPS tracking.

Q5: Does the Local Authority provide this equipment / service or is it outsourced to private sector companies? If so, whom?
The devices are outsourced and provided by Alertcom <http://www.alertcom.net/>

Q6: How many assaults were reported by staff to the Local Authority in 2015 (if no stats known, then for the year 2014).
In respect of question 6, it has been established after careful consideration that the Council does not hold the above information as this category is not included in our database. Consequently, we are unable to provide any information relating to the above, and are informing you as required by Section 1(1) (a) of the Act, that states:

"Any person making a request for information to a public authority is entitled to be informed in writing by the public authority whether it holds information of the description specified in the request".

Q7: Please provide the name and job titles of the person(s) responsible for the safety of your local authority's lone workers or lone worker policy and lone working risk assessments (health and safety manager?)
Jayne Goddard-Mills, Corporate Assurance Manager

[NOT PROTECTIVELY MARKED]

Q8: Please list the contact details (phone, email) of these person(s) responsible.

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