

Response to Request for Information

Reference FOI 000327
Date 29 July 2016

Cloud Strategy

Request:

I'm currently doing some research on local authorities.

I'd appreciate if you could answer the questions below.

1. Does the Council have/ is planning to have a Cloud Strategy in place?
YES
2. If yes, who is responsible for its implementation? (Name, Job Title & Email address)
Andy Hoare. ICT Head of Service. Andy.Hoare@wolverhampton.gov.uk
3. Are your on-premise systems integrated with Salesforce (do you have Salesforce)?
Not applicable – we don't have Salesforce
 - a. How many Salesforce users do you have?
Not applicable – we don't have Salesforce
 - b. What departments are using Salesforce?
Not applicable – we don't have Salesforce
4. How often does your data need to be updated between applications?
Not applicable – we don't have Salesforce
5. How do you ensure records coming in from other systems are properly aligned with your current Salesforce data?
Not applicable – we don't have Salesforce
6. Are you experiencing any issues around data quality?
Not applicable – we don't have Salesforce
7. How are you going to use data to better serve your citizens?
Not applicable – we don't have Salesforce