

Response to Request for Information

Reference FOI 000304
Date 21 July 2016

Parking Enforcement

Request:

1. Do you manage your own parking enforcement or do you outsource it? [It is Outsourced.](#)

1a. If you outsource it, who to? When is this contract due to finish? [APCOA is the contracted enforcement provider; the contract is due to end on 13 February 2019, with an option for a 2 year extension](#)

2. What is the approximate value of your Enforcement Software Contract? [£13,000 per annum](#)

3. How many Civil Enforcement Officers do you employ? [The Council does not employ any Civil Enforcement Officers \(CEOs\) - As above, APCOA is the Councils contracted provider for enforcement, and they are the direct employers of the CEOs](#)

4. Do you manage the administration of parking appeals yourself or have you outsourced it? [All of the back office administration including the appeals process is managed by the Council](#)

4a. If you outsource it, who to? [When is this contract due to finish? Not applicable as per above response.](#)

5. How many PCN's do you issue per Annum? [The total number of PCN's issued in financial year 2015/16 was 79,860](#)

6. How many Parking Permits do you issue per Annum? [790 General parking permits and an additional 1,700 Match day parking permits were issued in financial year 2015/16](#)

7. Please can you tell me what system you use for the case management of your PCN's and parking appeals? [CHIPSIDE](#)

[NOT PROTECTIVELY MARKED]

8. Please can you tell me when the contract for that system comes to an end and likely procurement timescales if you are re-procure? [Our current arrangements will run until 2021](#)