

CITY OF
WOLVERHAMPTON
C O U N C I L

Response to Request for Information

Reference FOI 000286
Date 14 July 2016

Council Tax/Business Rates

Request:

1. Please confirm if your printing for Council Tax /Business Rates Annual Billing is outsourced and if so, who to?

[Annual billing printing has been outsourced to Critiqom.](#)

1a. If yes, when is this contract up for renewal?

[This is procured from a call off contract from the Crown Commercial Service Framework prior to the annual billing.](#)

2. Please confirm if your printing for Council Tax / Business Rates Daily / Ad Hoc Billing is outsourced and if so, who to?

[Daily billing and benefit notifications are currently outsourced to Critiqom.](#)

2a. If yes, when is this contract up for renewal?

[The current contract ends on 01-10-2016.](#)

3. Please confirm if your printing for other Revenues and Benefits letters (e.g benefit notification letters, ad hoc correspondence) is outsourced and if so, who to?

[Other ad-hoc and revenues recovery mail is printed in-house.](#)

3a. If yes, when is this contract up for renewal?

[N/A](#)

3b. Do you have the ability to send your ad hoc letters to an external print drive in order that this output can be coordinated and dispatched by a third party supplier (i.e Hybrid printing)? If yes, who provides this service?

[We do not currently have this service.](#)