

Response to Request for Information

Reference FOI 000280
Date 12 July 2016

Troubled Families Programme/Multi Agency Hub

Request:

Troubled Families Programme

1. What is your budgets for 14/15 and 15/16 for the troubled families programme?

2014/15 – £720,000

2015/16 - £311,470

2. What technology are you using to support the troubled families programme?

Database to record details and eligibility of families including details of information for the National Impact Study and Family Progress data – Microsoft Excel spreadsheet.

Education services data management – Capita One

Early Help – Synergy EIS – Tribal

Early Help/Social care assessment system – Esprit Sharecare.

Social Care case management system - Carefirst

3. Is this a system you have brought off the shelf or developed yourselves?

Microsoft Excel - developed by the Families In Focus team.

All other IT systems listed above have been bought off the shelf.

4. What are the costs/budgets for this system in 14/15 and 15/16?

There are no direct costs for the system developed by the Families in Focus Team.

Multi Agency Hub

5. Do you have a separate multi agency hub?

Yes

6. Is this enabled with technology if so what technology do you use?

Guardian System

7. Is this a system you have brought off the shelf or developed yourselves?

Bought off the shelf

8. What are the costs/budgets for this system in 14/15 and 15/16?

2014/15 - nil costs

- nil budget

2015/16 - £97,500 costs

- nil budget