



## Response to Request for Information

Reference      FOI 000241  
Date            28 June 2016

### ***Telephone System***

**Request:**

We are writing to make a request for information under the Freedom of Information Act 2000.

Please send us the following details:

- What manufacturer telephone system are you using? [Mitel \(although we are also using Virgin Media Centrex telephony for analogue lines\)](#).
- How many extensions are there on your telephone system? [3000 Centrex extensions and 4100 Mitel handsets](#).
- Who maintains your telephone system? [Maintel for Mitel and Virgin Media for Centrex](#).
- When does your telephone system maintenance contract expire? [Maintel \(01/04/2017\) and Virgin Media \(June/July 2019\)](#).
- Are you using Lync or Skype for Business? [Skype for Business](#).