

## Response to Request for Information

Reference      FOI 000168  
Date            31 May 2016

### ***Breach of Data Protection Act***

#### **Request:**

I am writing under the Freedom of Information Act 2000 to request details of breaches of the Data Protection Act within in your organisation; specifically I am asking for:

- 1a. Approximately how many members of staff do you have?  
[Headcount - 4,395](#)  
[Job Count – 4,833](#)  
[FTE – 3,268](#)
- 1b. Approximately how many contractors have routine access to your information?  
(see [www.suresite.net/foi.php](http://www.suresite.net/foi.php) for clarification of contractors if needed)  
[This information is not held.](#)
- 2a. Do you have an information security incident/event reporting policy/guidance/management document(s) that includes categorisation/classification of such incidents?  
[The Council has an Information Incident Management Policy that sets out the broad definition of an information security incident. This policy is currently under review and the revised policy is intended for future publication.](#)
- 2b. Can you provide me with the information or document(s) referred to in 2a? (This can be an email attachment of the document(s), a link to the document(s) on your publicly facing web site or a 'cut and paste' of the relevant section of these document(s))  
[The Council's current Information Incident Management Policy can be accessed here:](#)  
<http://www.wolverhampton.gov.uk/CHttpHandler.ashx?id=1519&p=0>
- 3a. Do you know how many data protection incidents your organisation has had since April 2011?  
(Incidents reported to the Information Commissioners Office (ICO) as a Data Protection Act (DPA) breach)  
Answer: Yes, No, Only since (date): [Yes](#)
- 3b. How many breaches occurred for each Financial Year the figures are available for? (This should be limited to breaches of information reported to the ICO. There is no need to include exceeding statutory time limits on requests for

access etc)

Answer:

FY11-12: 1

FY12-13: 0

FY13-14: 0

FY14-15: 1

- 4a. Do you know how many other information security incidents your organisation has had since April 2011? (A breach resulting in the loss of organisational information other than an incident reported to the ICO, eg compromise of sensitive contracts or encryption by malware. )

Answer: Yes, No, Only since (date):

(The ICO deals with Personal data and breaches surrounding that type of information (Confidentiality). In the wider sense contract tenders may be sensitive data, but are not personal data. A malware incident like conficker or cryptolocker is not a personal data disclosure issue, but the loss of availability of computer systems would be of impact to the organisation. If as you say your organisation only follows ICO guidelines, this would be captured in question 2).

[This information is not held](#)

- 4b. How many incidents occurred for each Financial Year the figures are available for?

Answer:

FY11-12:

FY12-13:

FY13-14:

FY14-15:

[This information is not held](#)

- 5a. Do you know how many information security events/anomaly your organisation has had since April 2011? (Events where information loss did not occur but resources were assigned to investigate or recover, eg nuisance malware or locating misfiled documents.)

Answer: Yes, No, Only since (date): [No](#)

- 5b. How many events occurred for each Financial Year the figures are available for?

Answer:

FY11-12:

FY12-13:

FY13-14:

FY14-15:

[This information is not held](#)

- 6a. Do you know how many information security near misses your organisation has had since April 2011? (Problems reported to the information security teams that indicate a possible technical, administrative or procedural issue.)

Answer: Yes, No, Only since (date): [No](#)

- 6b. How many near-misses occurred for each Financial Year the figures are

[NOT PROTECTIVELY MARKED]

available for?

Answer:

FY11-12:

FY12-13:

FY13-14:

FY14-15:

This information is not held