

Response to Request for Information

Reference FOI 000167
Date 23 May 2016

Parking

Request:

Could you tell me the following information related to the RingGo Parking Service you offer for all parking zones, both on-street and off-street parking.

Please note with reference to your above question, RingGo applies to off-street facilities only.

- 1) The total number of transactions transacted through the RingGo service for the period between 1st April 2015 to 30th April 2016.
[24,106](#)
- 2) The total revenue of the transactions transacted through the RingGo service for the period between 1st April 2015 to 30th April 2016.
[£84,291.50](#)
- 3) A breakdown and/or total of how much the council have paid by way of fees for the above transactions. This should include any Card Processing Fees, Card Gateway Fees and any fees paid to RingGo for their services in either processing card payments or using their service.
[City of Wolverhampton Council do not pay any card processing, card gateway or any other fees to RingGo.](#)
- 4) How much the council have received by way of any “convenience fee” paid by the car park user in addition standard tariff for the above transactions.
[City of Wolverhampton Council do not receive any convenience fees .](#)