

## Response to Request for Information

Reference      FOI 001600  
Date            23<sup>rd</sup> October 2017

### Complaints about Noisy Neighbours

#### Request:

How many complaints were there in 2016 about neighbours having noisy sex?

3 were received by Public Protection.

The Anti-Social-Behaviour team within Wolverhampton Homes may hold details of more cases but they are recorded under the category of **Noise** only, In order to confirm whether they would meet the specific details of your enquiry we would need to review each case individually which would take approximately 34 hours for the time period you requested.

Section 12 of FOIA allows a public authority to refuse to deal with a request where it estimates that it would exceed the appropriate limit to: - either comply with the request in its entirety or; - confirm or deny whether the requested information is held.

The estimate must be reasonable in the circumstances of the case. The appropriate limit is currently £600 for central government and £450 for all other public authorities.

Regulation 4(3) of the Fees Regulations states that a public authority can only take into account the costs it reasonably expects to incur in carrying out the following permitted activities in complying with the request:

determining whether the information is held;  
locating the information, or a document containing it;  
retrieving the information, or a document containing it; and  
extracting the information from a document containing it.

All public authorities should calculate the time spent on the permitted activities at the flat rate of £25 per person, per hour. (which works out to 18 hours).

How many of these complaints were investigated?

3

[NOT PROTECTIVELY MARKED]

What was the total cost of these investigations?

We have no policy / procedure to costs investigations within Public Protection. As such this information is not held.

How many of these resulted in a conviction?

None