

Response to Request for Information

Reference FOI 000154 **Date** FOI 000154

ICT Hardware Maintenance and Costs

Request:

I would like to request the following breakdown of the ICT hardware maintenance and costs:

A list of the models of the physical servers, storage devices, tape libraries, network switches and routers under support contracts; as well as the cost and duration of said contracts, with start and end dates and service level associated with the equipment. Could you also supply the names of the suppliers of aforementioned support services?

I would also request the name of the person/s in your organisation responsible for the maintenance support contracts.

Jai.ghai@wolverhamptom.gov.uk

In answer to questions 1 and 2 above, please see information provided on the following page:

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Server	SUN Microsystems	SPARC T4 - 1			
Server	Dell Inc.	PowerEdge R210 II			
Server	Google	G100 T4-E14S (R720XD) GSA			
Support contracts:					
	Contract Description	Company	Approximate costs	Contract Start	Contrac
Contract Title				Date	
Hardware - server support	Server support & maintenance	Esteem Systems Ltd	00 000 23	01/04/2016	24/03
Hardware - server support	Server support & maintenance - SPARC	Life constant of months	22.000.17	0103/2010	20/10
		Esteem systems Ltd	£1.600.00	03/10/2015	02/10

Contract Start Contract End Date Date	01/04/2016 31/03/2017	33/10/2015 02/10/2016	05/09/2015 17/09/2016	31/03/2016 31/03/2017	31/04/2016 31/03/2017	01/04/2016 31/03/2017	31/01/2014 31/12/2016	13/10/2015 12/10/2016
Approximate costs Cont	67,000.00	£1,600.00	£4,500.00 0	£8,000.00	£14,000.00 0	69,000.00	0 00.000,083	£10,000.00
Company	Esteem Systems Ltd	Esteem Systems Ltd	Esteem Systems Ltd	Fujitsu	Intrinsic Technology Ltd	Q Associates Ltd	R-com Consulting Ltd	Prestige Systems Ltd
Contract Description	Server support & maintenance	Server support & maintenance - SPARC	Sanier cumont & maintenance	Colver support a manufacture	CISCO III americance		Hardware Support On-site repair, same business day target On-site response time 24/7 Hardware Maintenance Oneite Street	raidware maintenailde Oribite Oupport
Contract Title	Hardware - server support	Hardware - server support	Hardware - server support	Hardware Maintenance	Hardware support	Service Suite - IRM Hardware States	Data Domain Hardware Support	