

Response to Request for Information

Reference FOI 000057
Date 11 April 2016

Document/Records Management System(s)

Request:

- 1/ What Document / Records management system/s does the council currently use?

Please include the supplier/vendor name, software product name and version number.

For each system listed please include the following information.

- 1.1/ Is there a current support contract in place for the solution? If so when is the renewal date?
- 1.2/ What is the current annual cost for the solution?
- 1.3/ What year was the solution first purchased?
- 1.4/ What was the first year purchase price of the solution?
- 1.5/ How many users does the council have on the solution?
- 1.6/ Is the solution local or cloud hosted?

Please see table below answering your above questions.

Supplier / Vendor name	Product name	Version number	Support contract Y/N	Contract Renewal date	Annual Cost £	Purchase Year	First year Purchase price £	Number of users	Local or Cloud
Idox PLC	Idox EDRMS	4.0.4	Y	31/03/2018	Packaged up with other Idox PLC Software Systems. 5 Year contract £188,590 split over 5 years	01/04/2013	Packaged up with other Idox PLC Software Systems. 5 Year contract £188,590 split over 5 years	Site Licence - unlimited	Local
Northgate	Information @ Work ESCR	4.72	Y	30/09/2017	£4,940	01/09/2012	£53,400	350	Local