

Response to Request for Information

Reference FOI 000055
Date 8 April 2016

LAN Contracts

Request:

Please can you send me the organisation's Local Area Network (LAN) contract, which may include the following:

- Support and Maintenance- e.g. switches, router, software etc
- Managed – *N/A*
- Installation
- Cabling - *N/A*

1. Existing Supplier: Who is the current supplier?
HP and Intrinsic
2. Annual Average Spend for Supplier: What is the annual average spending on the supplier above? If there is more than one supplier please split the annual averages spend for each supplier.
£32k (HP) + £7k (Intrinsic)
3. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
5000 users
4. Number of Sites: The number of sites where equipment is supported by these contract.
260 sites
5. Contract Type: Managed, Maintenance, Installation, Software
Maintenance
6. Hardware Brand: What is the hardware brand of the LAN equipment?
HP/CISCO
7. Contract Description: Please provide me with a brief description of the overall contract.
Support and Maintenance

8. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.
[Annual contract – Intrinsic and 2 year contract for HP](#)
9. Contract Expiry Date: When does the contract expire?
[\(HP ends 31/01/2018\) \(Intrinsic ends 31/03/2017\)](#)
10. Contract Review Date: When will the organisation is planning to review the contract?
[\(HP - 01/11/2017\) \(Intrinsic ends 01/01/2017\)](#)
11. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?
[Jai Ghai – Applications Manager \(\[jai.ghai@wolverhampton.gov.uk\]\(mailto:jai.ghai@wolverhampton.gov.uk\)\)](#)

If the LAN maintenance is included in-house please include the following information:

1. Hardware Brand: What is the hardware brand of the LAN equipment?
[HP/CISCO](#)
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
[5000 users](#)
3. Number of Sites: Estimated/Actual number of sites the LAN covers.
[260 sites](#)
4. Responsible Officer: Who within the organisation is responsible for LAN please provide me with contact details including name, job title, contact number and email address?
[Ismail Patel - Infrastructure & Domain Architect \(\[ismail.patel@wolverhampton.gov.uk\]\(mailto:ismail.patel@wolverhampton.gov.uk\)\)](#)

If the contract is managed by a 3rd party e.g. Commissioning Support Unite can you please provide me with

[N/A - We have no contract for cabling also all services are serviced in-house.](#)

1. Existing Supplier: Who is the current supplier?
2. Number of Users: Please can you provide me with the number of users this contract covers. Approximate number of users will also be acceptable.
3. Number of Sites: Estimated/Actual number of sites the LAN covers.
4. Contract Type: Managed, Maintenance, Installation, Software
5. Hardware Brand: What is the hardware brand of the LAN equipment?

[NOT PROTECTIVELY MARKED]

6. Contract Description: Please provide me with a brief description of the overall contract.
7. Contract Duration: What is the duration of the contract is and can you please also include any extensions this may include.
8. Contract Expiry Date: When does the contract expire?
9. Contract Review Date: When will the organisation is planning to review the contract?
10. Responsible Officer: Who within the organisation is responsible for each of these contract(s) please provide me with contact details including name, job title, contact number and email address?