

Fact Sheet 1: A Quick Guide to Non-residential Care and Support

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www.wolverhampton.gov.uk

1.0: Non-residential Care and Support

1.1: If you are living in the community and by reason of poor health and/or a disability you need help and support with your 'personal care' (not nursing care) then you may like to ask for a Care and Support assessment.

1.2: You can do this by contacting your local Adult Social Care Team on 01902 551199.

1.3: Such an assessment would normally be undertaken by a Social Worker / Social Care Assistant during a home visit with you.



1.4: If it is decided that you need Care and Support then you may be expected to contribute towards the cost of any Care and Support you receive.

1.5: Some people will have to pay the full cost of their Care and Support whilst others will need only pay part of the cost or be exempt from having to contribute anything at all.



1.6: How much (if anything) you are expected to contribute towards the cost will depend upon your financial and personal circumstance.

1.7: If you have above £23,250 in saving / capital then you will be expected to pay the full cost of your Care and Support.

1.8: Whilst the Social Worker / Social Care Assistant who undertakes your Care and Support assessment will not normally be in a position to tell you the amount of your contribution, they should at least make it clear that you may have to pay something.



1.9: It is our Benefits and Financial Assessments Team that is responsible for assessing the amount of Care and Support contribution you need to pay.

1.10: When assessing your Care and Support needs, your Social Worker / Social Care Assistant should:

- give you a copy of this Quick Guide to Non-residential Care and Support
- confirm that you may be expected to contribute towards the cost of your Care and Support
- complete a FAAF form with you.

1.11: The current cost for Care and Support in your own home can be up to £19.76 per hour. It might be slightly more than this if you are living in a Very Sheltered Housing Scheme.

2.0: FAAF Form

2.1: The FAAF form is a simple form which requires your signature to confirm:

- your name and National Insurance number
- that you have been informed about the potential of your having to contribute towards the cost of your Care and Support
- whether there is someone who acts on your behalf or whether you would like to nominate someone to act on your behalf in these matters
- your permission for us to obtain details of your income and the Social Security benefits you are getting.

2.2: If you have a partner then the FAAF form asks for their permission for us to obtain details of the Social Security benefits they receive.



2.3: The FAAF form also requires confirmation of the broad amount of any savings / capital you have.

2.4: If you are unable to complete the FAAF form at the time of your assessment then it may be left with you to complete with the support of a family member or friend.

2.5: If you do not fully complete the FAAF form then unless you are exempt (e.g. because you are terminally ill) you will be expected to pay the full cost of your Care and Support.

3.0: Non-residential Care and Support

3.1: Non-residential Care and Support does not only include help with your personal care whilst living in your own home. It can also include your attendance at a **Day Center** or support with activities to get you out and about.

3.2: It can include the help and support you might get in an **Extra Care Scheme**, a **Supported Living Scheme** or Shared Lives arrangement where you are living in the home of your carer.

3.3: It can also include a **Direct Payments** arrangement where the Council pay towards the costs of a personal assistant or an agency to provide the care and support you have been assessed as needing.

By '**personal care**' we mean things like getting out of bed, getting dressed, washing, preparing a basic meal and drinks, managing your medication, managing your toilet or incontinence needs, administering your medication and getting ready for bed. We do not include help with your housework, shopping or help with domestic chores such as cleaning or laundry.

You can contact our Benefits and Assessments Team by phone or email.



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Please see our Fact Sheet 2: Paying for Non-residential Care and Support for more detailed information.