

Going into a Care Home - Paying for Residential Care

April 2024

www.wolverhampton.gov.uk

Factsheet 7 Information and Advice

Financial Assessments

There is a lot of complicated information contained in the Fact Sheets. If you are in doubt about anything you have read or you need advice you can contact us at.

Financial Assessments
People Directorate
Civic Centre
St Peter's Square
Wolverhampton
WV1 1RT

Tel: 01902 555323

Directory

An up-to-date directory of support agencies in Wolverhampton can be found on the following link:

www.wolverhampton.gov.uk/welfarereform.

Independent Financial Advice

Society of Later Life Advisers

0333 202 0454

admin@societyoflaterlifeadvisers.co.uk
<https://societyoflaterlifeadvisers.co.uk>

Support Agencies

Citizens' Advice Bureau

26 Snow Hill
Wolverhampton
WV2 4AD
National: 0344 411 1444
No Face-to-face Advice at present

Low Hill Citizens' Advice Bureau

Ground Floor
Housing Office
Showell Circus
Low Hill
Wolverhampton
WV10 9JL
National: 0344 411 1444
No Face-to-face Advice at present

Bilston Citizens' Advice Bureau

William Leigh House
15 Walsall Street
Bilston
WV14 0AT
National: 0344 411 1444
No Face-to-face Advice at present

ACCI - African Caribbean Community Initiative

Waterloo Terrace
217 Newhampton Rd East
Whitmore Reans
Wolverhampton
WV1 4BA
Tel: 01902 571230
Open 9am – 5pm Monday – Thursday
And 9am to 4.30pm Fridays

Age UK (Wolverhampton)

Hupton House
93/94 Darlington Street
Wolverhampton
Tel: 01902 572060
No Face-to-face Advice at present

Bilston Resource Centre

St. Michael's Mission Hall
Wolverhampton Street
Bilston
WV14 0LT
Tel: 01902 353705

New Claims for Universal Credit

Apply online at www.gov.uk/universal-credit
Or contact Universal Credit Helpline
Telephone: 0800 328 5644

Existing claim for Universal Credit to report change of circumstances.

Information should be provided on Journal section of existing claim.
Or contact Universal Credit Helpline
Telephone: 0800 328 5644

'New Style' Job Seekers Allowance

Apply online at www.gov.uk/new-style-jobseekers-allowance
Or contact Jobcentre Plus
Telephone: 0800 055 6688

'New Style' Employment and Support Allowance

Apply online at www.gov.uk/new-style-employment-and-support-allowance
Or contact Universal Credit helpline
Telephone: 0800 328 5644

No New claims for Income Support, Job Seekers Allowance, Employment and Support Allowance and Disability Living Allowance.

Reporting a change of circumstances for existing claims of:

Income Support, Incapacity Benefit, Severe Disablement Allowance and Employment and Support Allowance

Telephone: 0800 169 0310
Or write to Jobcentre Plus address on your letters.

New Claims and reporting a change of circumstances to existing claims for State Retirement Pension.

Apply online at www.gov.uk/get-state-pension
Or request a Claim Form on:
0800 731 7898
Complete and post back to:
Pension Service 8
Post Handling Site B
Wolverhampton
WV98 1AF

New Claims and reporting a change of circumstances to existing claim for Pension Credit

Apply online at www.gov.uk/pension-credit

Benefit Agencies

Or request a Claim Form on:
0800 991 234
Complete and post back to:
Pension Service 8
Post Handling Site B
Wolverhampton
WV99 1AN

New claims for Attendance Allowance or to report a change of circumstances to existing claim.

Print application form from:
www.gov.uk/government/publications/attendance-allowance-claim-form
Or request a paper form on:
0800 731 0122

Complete and post back to:
Freepost
DWP Attendance Allowance

New Claims for Personal Independence Payment

Start claim on telephone:
0800 917 2222
Or by sending a letter to:
Personal Independence Payment New Claims
Post Handling Site B
Wolverhampton
WV99 1AH
A form will be sent to you to complete and return.

Existing claim for Personal Independence Payment to report change of circumstances.

Telephone: 0800 121 4433

Existing claims for Disability Living Allowance to report change of circumstances.

0800 121 4600
Or write to:
Department of Work & Pensions
Disability Living Allowance
Warbreck House
Warbreck Hill Road
Blackpool
FY2 0YE

New Claims for Carer's Allowance

Apply online at www.gov.uk/carers-allowance
Or Download, complete and return:
Carer's Allowance Unit
Mail Handling Site A
Wolverhampton

WV98 2AB

Existing claim for Carer's Allowance to report change of circumstances.

Telephone: 0800 731 0297

Maternity Allowance

Write to:
Wrexham Maternity Allowance
Mail Handling Site A
Wolverhampton
WV98 1SU

Bereavement Support Payment

Apply for a claim form online at
www.gov.uk/bereavement-support-payment
Or
Telephone 0800 731 0469
Complete and return to the address on the form.

War Pensions

Veterans Agency
Norcross
Thornton-Cleveleys
FY5 3WP
Telephone: 0808 1914 2 1918

Industrial Injuries Disablement Benefit

Barnsley IIDB
Mail Handling Site A
Wolverhampton
WV98 1SY
Telephone: 0800 121 8379