

# **Response to Request for Information**

Reference FOI 003431 Date 4 April 2019

# **Adult Care Services**

# Request:

#### **Providers**

1. Please provide a list of all residential care homes providing council-funded adult care services in 2018/19, the number of council-funded clients placed at each location during the year, and the amount of council expenditure on care at each location. If possible, please highlight those residential care homes that are for people with learning disabilities/difficulties.

In response to question 1, please see our response below.

Please note in respect of information relating to number of clients, the Council considers that to reveal this information would compromise the safety and security of the small number of clients placed and therefore this meets the definition for personal data set out in Section 1(1) of the Data Protection Act 1998 ("DPA") as:

"data which relate to a living individual who can be identified - (a) from those data, or (b) from those data and other information which is in the possession of, or is likely to come into the possession of, the data controller and includes any expression of opinion about the individual and any indication of the intentions of the data controller or any other person in respect of the individual"

The Council thus considers that the requested information is caught by the exemption to disclosure contained in Section 40 (2) of the Freedom of Information Act 2000 ("FOI") and the related first condition of Section 40 (3).

To explain further, a disclosure made under the provisions of FOI is judged to be a disclosure to the wider world and here the Council must consider disclosure of personal information in line with the provisions of the DPA.

In this instance it is judged that information regarding the number of clients placed in a particular care home in Wolverhampton are processed by the Council for the purposes of supporting small numbers of clients and not for any wider disclosure purposes.

Individuals involved would also have no reasonable expectation that their location would be disclosed and published to the world-at-large.

Any disclosure of this information would be judged in this instance to breach DPA principles, notably the first principle – that of fair and lawful processing and the second principle-that of processing for specified and not-incompatible purposes. Details will therefore not be provided in this instance.

Care Home	Commitment	LD Placements
15 Woodville Road	£45,428.00	Υ
29 Tudor Gardens	£74,037.60	Y
290 Newton Road (Lonsdale)	£172,454.62	Υ
440 Birmingham New Road	£272,080.12	Υ
51 And 53 Brierley Lane	£337,804.57	Y
66 Dudley Street	£57,166.22	Υ
68 West Park Road	£124,538.04	Υ
92 North Street	£72,854.08	Υ
Abbey Court Nursing Home	£12,899.25	N
Abbey Lodge	£245,227.94	N
Abbeyfield Parkdale	£184,999.15	N
Affinity Trust	£1,018,072.53	Υ
Aldergrove Manor Nursing Home	£675,503.63	N
Amberley Care - Stourbridge Road	£4,000.65	N
Anville Court Nursing Home	£18,942.86	N
Apple Tree Court	£248,704.80	N
Arbour Lodge (Prev. West Bank)	£390,099.84	N
Arden College Residential Unit	£161,236.40	Υ
Arden Manor (Pr Miltara Lodge)	£394,419.43	N
Ashbourne Care Home	£11,697.35	N
Ashfield House	£96,642.00	Υ
Ashley Ct Care(Prv Woodthorne)	£246,203.09	N
Aspen Lodge Residential Care Home	£208,096.76	N
Atholl House	£22,587.82	N
Avenue House	£212,254.00	Υ
Awm - Gorse Farm	£93,709.20	Υ
Awm - Serpentine Road	£165,301.24	Υ
Awm - Upper Ford Lodge	£28,825.62	Y
Bassetlaw Clinical Commissioning Group	£12,448.80	N
Beechlawns	£5,978.35	Y
Bells Court	£139,113.00	Y
Bentley Court Care Home	£35,350.14	N
Bethrey House	£265,995.45	N
Bradeney House	£11,314.29	N

Brickbridge House	£273,156.00	Y
Care Ltd	£47,250.84	Υ
Caretech - Bushwood Road	£16,294.80	Υ
Caretech - Daisybrook House	£37,285.71	Υ
Carlile Lodge	£44,236.40	N
Cedar Falls Care Home	£23,400.00	N
Cerrig Cornel	£61,515.48	Υ
Charnwood	£144,203.66	Υ
Clarence House	£15,737.44	N
Condover College	£61,200.00	Υ
Coton Care Residential Home	£348,586.98	N
Coton Grange Care Home	£231,454.88	N
Derby Road Care Home	£110,844.76	Υ
Dignus Healthcare	£120,926.57	Υ
Dimmingsdale Bank	£77,689.04	Υ
Diwali Nivas Ltd	£10,138.00	N
Dovedale Court	£14,527.35	N
Dr & Mrs R K Sharma	£28,600.00	Υ
Duke Street Bungalows	£239,924.01	Υ
East Park Court	£720,574.38	Υ
Eden Futures Ltd	£12,106.32	N
Eithinog Leonard Cheshire Home	£61,339.20	Υ
Elm Farm Residential Home	£18,981.90	N
Engelberg	£122,913.85	N
Eversleigh Care Centre	£170,341.94	N
Fernwood Court	£24,341.37	N
Glenthorne House	£422,470.23	N
Greenleigh Care Ltd.	£16,069.68	N
Harper House(Prv Margaret Hse)	£376,123.80	N
Highbury House	£110,812.00	Υ
Highcroft Hall	£431,317.59	N
Holly Hall House	£132,277.60	Υ
Holme Bank	£62,873.56	Υ
Hunters Lodge Care Centre	£55,857.14	N
Inshore Support	£318,921.20	Y
Inspirations	£77,809.89	N
Island Court Health Care Cntr	£36,102.00	N
Keo Lodge	£120,084.64	Y
Kingsway	£347,516.00	Y
Lady Forrester Centre	£2,444.29	N
Lanrick Cottage	£168,948.00	Y
Lavender Court Nursing Home	£105,595.03	N
Lime Tree Court	£540,239.51	N
Mancroft Cottage	£301,691.00	Y
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Manningford	£56,145.14	N
Mauricare (Ascot) Ltd Ashlea	£13,422.86	N
House Meadow Croft	£262 429 26	N
Meadow Mews	£263,428.36 £25,089.50	N
	£55,787.29	Y
Merrington Grange		Y
Milbury Lodge Mill House	£18,903.28	N
Milton Court Care Centre	£379,338.21	N
	£26,000.00	
Mountfield Hse (Prev The Nook)	£95,080.95	N
Netherwood Care Home Ltd	£41,169.43	N
New Cross Care Home	£478,677.92	N
Newbridge House	£381,396.90	N
Newlyn Court Nursing Home	£51,277.20	N
Noire House	£5,119.52	Y
Oakleigh Lodge	£158,800.00	Υ
Oaks Court House	£483,803.08	N
Options Autism (6) Ltd Malvern	£146,978.00	Υ
Orchard Care Home - Swan House	£1,980.50	N
Orchard House Nursing Home	£31,415.45	N
Park Lane House	£16,603.65	N
Parkfields (Jaffray Care)	£403,783.75	Y
Partnership In Care	£41,092.29	N
Penn House	£288,177.34	N
Porchester Lodge	£41,028.00	N
Priory Highfields	£95,810.00	N
Rearsby Residential Home	£8,160.00	N
Redhouse	£282,152.00	Y
Ridgeway Court	£26,195.40	N
Riverside Care Centre	£270,464.48	Y
Safeharbour	£108,290.00	Y
Sanctuary Care Property 2 Ltd	£25,298.00	N
Selborne Mews	£193,199.25	Y
Select Lifestyles Ltd- St Marks Rd	£4,200.00	Y
Sense - Erdington	£104,053.04	Y
Sense, 58 Featherstone Road	£87,251.32	Y
Shire Oaks Nursing Home	£24,078.60	N
Springfield House Nursing Home	£23,634.00	N
Springfield Residential Home	£23,634.00	N
St Marks Road Care Home	£89,492.00	Y
Stepping Stones	£102,180.00	Y
Sunnycroft	£21,195.00	N
Sunrise Of Tettenhall Care Home	£67,153.49	N
Swiss House	£53,664.00	Y
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Tandy Court	C26 000 00	N
Tandy Court	£26,000.00	
The Codar Grange	£26,394.30	N
The Cedars	£2,600.00	N
The Coach House	£5,946.10	N
The Croft	£84,443.07	N
The Elms	£163,480.58	N
The Firs Residential Home	£31,542.16	N
The Grange Residential Home	£27,040.00	N
The Leylands	£209,643.30	N
The Mallards	£33,800.00	N
The Manor House	£24,078.60	N
The Old Vicarage	£36,655.84	Υ
The Shrubbery	£1,114.28	N
The Sycamores Nursing Home	£358,806.15	N
The Willows Nursing Home	£21,060.00	N
The Woodlands	£248,048.59	N
Transparent Care Ltd	£251,542.20	Υ
Tudor Manor	£11,043.75	N
Tulip Gardens	£58,864.00	N
Ulysses House	£54,060.00	Υ
Walton House	£128,492.00	Υ
Wanderers House	£256,796.28	Υ
Waters Edge Care Home	£35,360.00	N
Waterside House	£789,767.83	N
Welbeck House	£161,706.94	Υ
Wellesley House	£42,311.74	N
Wentworth Lodge Care Home Ltd	£800,395.01	N
Willows	£12,906.16	Υ
Woodfields Residential Care Home	£216,201.35	N
Wrottesley House	£105,939.02	N
Wrottesley Park House Nursing		
Home	£69,800.00	N
Wulfrun Rose Nursing Home	£286,373.01	N

# Fees and charges

- 2. In 2010/11, how many people received council-funded adult care services? 6,419
- 3. Of the figure in question 2, how many were required to make a financial contribution towards their care package?

  1,699
- 4. In 2012/13, how many people received council-funded adult care services? 5,603

- 5. Of the figure in question 4, how many were required to make a financial contribution towards their care package?

  1,770
- 6. In 2018/19, how many people received council-funded adult care services? 4,842
- 7. Of the figure in question 6, how many were required to make a financial contribution towards their care package?

  1,915
- 8. Please provide the schedule of adult care fees and charges for 2010/11

A complete breakdown of the adult care for 2010/11 is not available tables below reflect information available

# 2010/11

Services:-Adult Social Care Services	Wolverhampton City Council Adult Social Care fees 2010/11
Day care over 65	N/A internal service at the time. Individual packages may have been commissioned using D/P
Day Care under 65	N/A internal service at the time. Individual packages may have been commissioned using D/P
VSH placement accommodation + 25 hours care	£125.00 per week
Dom-Care older adults	£13.49
Dom-Care under 65	£13.00
Supported Living under 65	£13.00
Residential over 65	
Nursing over 65	£459 including Funded nursing care
Residential EMI/Dementia over 65	
Nursing EMI/Dementia over 65	
Residential/nursing under 65	No fixed fee all packages secured on an individually agreed rate based on need

9. Please provide the schedule of adult care fees and charges for 2012/13

A complete breakdown of the adult care for 2012/13 is not available tables below reflect information available

Services:-Adult Social Care Services	Wolverhampton City Council Adult Social Care fees 2012/13
Day care over 65	N/A internal service at the time. Individual packages may have been commissioned using D/P
Day Care under 65	N/A internal service at the time. Individual packages may have been commissioned using D/P
VSH placement accommodation + 25 hours care	£125.00 per week ( <b>TBC</b> )
Dom-Care older adults	£13.49
Dom-Care under 65	£13.00
Supported Living under 65	£13.00
Residential over 65	
Nursing over 65	£464.00 including funded nursing care
Residential EMI/Dementia over 65	
Nursing EMI/Dementia over 65	
Residential/nursing under 65	No fixed fee all packages secured on an individually agreed rate based on need

10. Please provide the schedule of adult care fees and charges for 2019/20

City of Wolverhampton Council have not confirmed the adult care fee for 2019/20

# Resource Allocation Systems (RAS)

- 11. Please provide the council's current RAS allocation table this should show the indicative funding attached to each RAS score/band
- Currently using 2 systems IMOsphere Resource Allocation Tool and 3 Conversations points allocation table.

IMOSphere have a proprietary algorithm which we fed our local information into unable to share this information

12. Please provide the scoring criteria underpinning the council's current RAS - this should show the questions that form part of the RAS needs assessment and the scores accruing to different responses.

See Table provided on page 8.

# **Conversation 3 Ball Park Figure** [Person Name / ID] [Worker Name] Change [Date] On a scale of 0 to 10, how would you score the following statements on how able Your Car you feel you can achieve them on your own or with the help of family and friends, ew View 10 meaning totally able. View You can look after yourself through the day, keeping yourself as clean & tidy as you choose 10 You can safely look after yourself through the 2 day and night 5 10 You are able to have the food & drink you need 3 and like in order to keep yourself healthy & well 10 You can manage to look after your home to the 4 standard you choose 5 10 You have enough opportunities to do leisure 5 activities and the things you like to do outside of the home 10 You feel satisfied that you can spend enough 6 quality time with your family and friends 10 You have enough opportunities to learn, work 7 and experience new things 5 10 You feel able to stay positive and content in your 8 Total points

Guide budget

(see table overleaf)

- Please provide the scoring criteria underpinning the council's current RAS this should show the questions that form part of the RAS needs assessment and the scores accruing to different responses.
   As above
- 13. Please provide the council's RAS allocation table that was in use in 2010/11. If this is not available, please provide the earliest RAS allocation table that is available.
  - Care cost calculator is no longer available in our records.
- 14. Please provide the scoring criteria underpinning the RAS allocation table provided in response to question 13 if the 2010/11 allocation table has been provided, please provide the corresponding scoring criteria; if a different year's allocation table has been provided, please provide that year's corresponding scoring criteria.
  - Information no longer available.

### Strength-based assessments

- 15. Does the council use strength-based approaches when assessing adult care needs?
  - Yes, the council uses strength-based approaches when assessing adult social care needs.
- 16. When did the council introduce strength-based assessments for adult care? Strength based practice has always been a part of the social work profession. This way of working is however promoted within the Care Act 2014 and since this time the council has provided training to ASC staff to help them work in this way.
- 17. Has the council used IMPOWER consultancy since 2013, and if so, regarding what?
  - Impower has provided some consultancy work in 2016 around demand management and focused on our community offer, front door and hospital flow.

#### Data recording

The following questions are submitted under the section 16 'duty to assist' - they are not requests for the provision of information as such, but requests to know whether and how the council records certain information. Thus the following questions should not be counted towards the section 12 cost limit.

18. When new clients approach the council requesting adult social care support, does the council record whether or not they are leaving hospital care? Is it possible to sort the data on the outcomes of assessments of requests for support between clients leaving hospital care and clients who are not leaving hospital care?

Yes, the council does record the route of access wherever possible into services i.e. whether it's a referral by the hospital or via the community. No, the information held on our social care system is held in format that would not allow this exercise to be completed.

19. Has the council recorded, since 2010, the number of requests for adult social care support that are met with short term support to maximise independence? No, the majority of the requests of this nature are held within a health-based system used by the joint discharge team at new cross hospital. However, we do record the actual provision if they provided through social care providers.