



Response to Request for Information

Reference FOI 003364
Date 15 March 2019

Refunded Penalty Charge Notices and Related Charges

Request:

We're looking to submit a freedom of information request to collect data around refunded parking charges in your area. Would you be able to provide the following statistics from the dates of 1st June 2017 – 31st December 2018.

1. Number of Penalty Charge Notices (PCN) served for parking violations (ideally split out by not paying parking charges and parking in a disabled space without a badge)
 - a. Total amount (in pounds) received from PCNs
 - b. Number of PCNs appealed
 - c. Number of appeals upheld
 - d. Total amount (in pounds) refunded for upheld appeals
 - e.
2. Number of Penalty Charge Notices (PCN) served for driving in bus lanes
 - a. Total amount (in pounds) received from PCNs
 - b. Number of PCNs appealed
 - c. Number of appeals upheld
 - d. Total amount (in pounds) refunded for upheld appeals

If possible, it would be great to get these figures broken down on a monthly basis.

[Please find below the response to the above FOI information request.](#)

[Please note, a vehicle owner would not normally pay a Penalty Charge Notice cost if they submit a challenge, representation or appeal, until investigation into the validity of the challenge is completed, therefore in most instances a refund will not be due.](#)

[NOT PROTECTIVELY MARKED]

Parked without clearly displaying a valid Pay & Display ticket / voucher						
PAY & DISPLAY		No. of PCN's Issued	Total Income Received	No. of PCN's Appealed	No. of Appeals Upheld	Amount Refunded for Appeals Upheld
Month / Year						
June	2017	562	£ 10,896.86	0	0	£ -
July	2017	461	£ 8,484.52	0	0	£ -
August	2017	444	£ 9,480.86	0	0	£ -
September	2017	489	£ 9,711.64	0	0	£ -
October	2017	525	£ 10,545.00	1	1	£ -
November	2017	416	£ 7,876.36	1	1	£ -
December	2017	321	£ 6,295.17	0	0	£ -
January	2018	382	£ 7,897.59	0	0	£ -
February	2018	317	£ 5,399.78	1	1	£ -
March	2018	359	£ 5,903.31	3	1	£ -
April	2018	416	£ 7,308.00	1	1	£ -
May	2018	455	£ 8,044.00	1	1	£ -
June	2018	445	£ 7,468.00	1	0	£ -
July	2018	392	£ 6,859.00	0	0	£ -
August	2018	363	£ 6,425.00	0	0	£ -
September	2018	459	£ 7,560.00	1	1	£ -
October	2018	485	£ 7,130.00	0	0	£ -
November	2018	427	£ 6,710.00	1	1	£ -
December	2018	432	£ 5,965.00	0	0	£ -

[NOT PROTECTIVELY MARKED]

Parked in a designated disabled person's parking place without displaying disabled person's badge in the prescribed manner						
BLUE BADGE		No. of PCN's Issued	Total Income Received	No. of PCN's Appealed	No. of Appeals Upheld	Amount Refunded for Appeals Upheld
Month / Year						
June	2017	116	£ 1,861.83	0	0	£ -
July	2017	97	£ 2,367.00	0	0	£ -
August	2017	91	£ 2,474.00	0	0	£ -
September	2017	117	£ 2,710.00	0	0	£ -
October	2017	122	£ 2,877.00	0	1	£ -
November	2017	149	£ 3,537.00	0	0	£ -
December	2017	128	£ 3,432.00	0	0	£ -
January	2018	125	£ 2,869.00	1	1	£ -
February	2018	103	£ 2,272.00	0	0	£ -
March	2018	128	£ 2,473.00	0	0	£ -
April	2018	143	£ 2,773.00	1	1	£ -
May	2018	153	£ 2,920.00	0	0	£ -
June	2018	133	£ 2,485.05	0	0	£ -
July	2018	144	£ 3,325.00	0	0	£ -
August	2018	103	£ 2,170.00	0	0	£ -
September	2018	144	£ 3,022.00	0	0	£ -
October	2018	165	£ 3,660.00	0	0	£ -
November	2018	142	£ 2,695.00	0	0	£ -
December	2018	138	£ 2,897.00	0	0	£ -

[NOT PROTECTIVELY MARKED]

BUS LANE		No. of PCN's Issued	Total Income Received	No. of PCN's Appealed	No. of Appeals Upheld	Amount Refunded for Appeals Upheld
Month / Year						
June	2017	4030	£ 122,368.91	6	6	£ -
July	2017	7652	£ 235,679.03	11	11	£ -
August	2017	4632	£ 143,620.59	12	12	£ -
September	2017	6549	£ 196,840.97	11	10	£ -
October	2017	6707	£ 201,245.63	5	5	£ -
November	2017	5917	£ 177,740.76	10	10	£ -
December	2017	3644	£ 113,656.02	6	6	£ -
January	2018	6475	£ 199,017.83	18	17	£ 60.00
February	2018	3923	£ 116,803.84	12	12	£ -
March	2018	4212	£ 123,261.70	11	8	£ -
April	2018	1687	£ 47,683.80	7	4	£ 60.00
May	2018	2162	£ 62,180.30	11	5	£ -
June	2018	2334	£ 65,272.00	9	4	£ -
July	2018	2654	£ 69,007.67	10	2	£ -
August	2018	2226	£ 62,317.70	2	1	£ -
September	2018	2271	£ 60,749.80	4	0	£ -
October	2018	1928	£ 51,673.00	2	1	£ -
November	2018	2872	£ 75,288.00	6	1	£ -
December	2018	1320	£ 36,153.25	3	1	£ -