

Response to Request for Information

Reference FOI 003410
Date 28 March 2019

Universal Credit

Request:

I am emailing to make a Freedom of Information request.

I would like to know the total amount of money that the council has spent on IT services and IT staff (freelance or otherwise) related to the rollout of Universal Credit.

The City of Wolverhampton spent £1,200 in 2015/16 to develop its universal support website <http://www.universalcreditwolverhampton.co.uk/> to raise awareness of support available to support residents. No funding has been available outside of assisted digital and personal budgeting support since that time.

Since May 2017, a total of £13,146 has been spent with the supplier of our housing benefits system on software updates related to Universal Credit. All of this spend has been covered in full by government grant.