

Response to Request for Information

Reference FOI 003261
Date 15 February 2019

Social Care Case Management System

Request:

We would appreciate it if you could answer these simple Freedom of Information questions

- Name of authority – [City of Wolverhampton Council](#)
- Can you provide a name for the system(s) and the provider(s) of your current children's social care case management system - [CareFirst – OLM Group](#)
- Can you provide a name for the system(s) and the provider(s) of your current adults's social care case management system - [CareFirst – OLM Group](#)
- How much are you currently spending on these system(s) annually for licensing and support fees? [For each of children's and adults systems Cost for Children's and Adults - £280k per annum](#)
- What is the date of contract expiry for your childrens' system(s)? [April 2024](#)
- What is the date of contract expiry for your adults system(s)? [April 2024](#)
- Do you intend to go to tender for a new childrens' Case Management system?
[No](#)
- If yes will it be in 2019 or 2020
- If yes, what is the name and email of the Project Manager responsible for running this procurement?
- Do you intend to go to tender for a new adults Case Management system? [No](#)
- If yes will it be in 2019 or 2020
- If yes, what is the name and email of the Project Manager responsible for running this procurement?
- How many users does your current childrens Case Management system have? (an estimation if unsure) [600](#)
- How many users does your current adults Case Management system have? (an estimation if unsure) [600](#)

[NOT PROTECTIVELY MARKED]

- How are your systems hosted? [both childrens and adults](#) Currently hosted on-premise, however in process of moving over to the OLM cloud.
- What is the name and email address of the person responsible for the IT strategy in your authority? [Gail Rider](#) Gail.Rider@wolverhampton.gov.uk